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| **ENGR. MOHAMMAD ZAHED HOSSAIN**  |

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| **Career Objective:** |
| Gaze for an exigent position in a reputed organization, offering accomplished experience, credentials and technical expertise in the areas of Network, Application, Desktop and ICT equipment Support.  |

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| **Employment History:** |
| **Total Year of Experience :** 9.8 Year(s)  |
| 1. | **Senior Officer-Core Banking Solution ( June 30, 2011 - Continuing)** |
| . | **First Security Islami Bank Ltd.** Company Location : 23 Dilkusha C/A, Motijheel, Dhaka-1000 Department: IT ***Duties/Responsibilities:*** - Configure and maintenance of Core Banking Solution (Bank Ultimus) Islamic Version.- Develop in house web based software in PHP,HTML,CSS,Javascript and MySQL.- Conduct Beta test and UAT of New UI, SP writing, PL/SQL, and query for reporting and database support.- Parameter setup for new branch in BankUltimus and troubleshoot existing online Banking Solution.- Backing up, recovering, loading, replication, data transformation, conversion and integration (cold backup, hot backup, logical backup import/export, SQL\*Loader, RMAN, RMAN Repository Configure).- Security Implementation, User and Role creation and Appropriate Privilege maintain.- Oracle 11g Dataguard implementation, Switchover, fall server setup and maintenance.- Responsible for EOD Process, Data Backup and support Data center operation 24X7.- Perform Migration task and after migration support to BankUltimus Software from PCBank2000.- Prepare various financial reports as per requirements and conduct IT training for end users.  |
| 2. | **System Support Supervisor, SHEBA(Hospital IT) ( June 02, 2010 - June 30, 2011)** |
| . | **ICDDR,B (International Centre for Diarrhoeal Disease Research, Bangladesh)** Company Location : 68 Shaheed Tajuddin Ahmed Sarani, Mohakhali, Dhaka Department: Executive Director Division ***Duties/Responsibilities:*** - Support more than 300 end-users with Microsoft Dynamic Navision ERP, computer, network systems and peripheral devices in Dhaka and Matlab Hospital along with Mirpur Treatment Center of ICDDR, B.- Troubleshooting and resolution of Patient, Admin, Finance Module of ERP solution.- Maintain and develop Inventory and support desk Trouble Ticketing System in PHP, MySQL.- Provide advanced support for Tablet PC (C5), PDA application developed in .NET.- Report generation from Database, prepare presentation and organize training programs for end users.- Ensure periodic maintenance of Hardware, installed and configured CISCO routers and switches.- Responsible for Virus detection, Removal, Synchronization update and Prevention of entire system.- Maintaining Active Directory Domain users, passwords, data backup and file system security.- Coordinate and liaison with Vendors, others department and SHEBA team.  |
| 3. | **Executive, Data Support ( September 14, 2008 - June 01, 2010)** |
| . | **Citycell (Pacific Bangladesh Telecom Ltd.)** Company Location : 14 Mohakhali C/A (1st Floor), Dhaka-1212 Department: Consumer Business ***Duties/Responsibilities:*** - Install, configure and maintenance of multi vendor CDMA modems.- Download customer Data from Database Server and analyze to assign priority. - Upload data into CRM Server for user level feedback and generate report.- Handle user connectivity and speed complains regarding Zoom/ZoomUltra and provides resolution.- Provide technical support for Data Services (CDMA 1X / EV-DO) installation and manage user operation, security and troubleshooting.- Responsible for user Internet (Dial-up) connectivity and VPN connectivity of corporate clients.- Check user status and coordinate with Engineering, NOC for unusual problem. |
| 4. | **Officer (IT) ( February 01, 2000 - March 31, 2004)** |
| . | **SMH Engineering Ltd.** Company Location : 52 New Eskaton, TMC Building (7th Floor), Dhaka Department: IT ***Duties/Responsibilities:*** - Installation, maintenance and troubleshooting O/S, Software, Hardware of all Work Station.- Maintaining, monitoring & administrating the Local Area Network and coordinate with ISP.- Responsible for Virus detection, Removal and Prevention of entire system. - Coordinate with software firms for newly developed software and company website.  |

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| **Academic Qualification:** |
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| **Exam Title** | **Concentration/Major** | **Institute** | **Result** | **Pas.Year** | **Duration** | **Achievement** |
| M.Sc in ICT .  | Information Technology .  | Bangladesh University of Engineering and Technology .  | Enrolled .  | 2014 .  | - .  | - .  |
| B.Sc Engg. in C.S.E .  | Computer Engineering .  | Ahsanullah University of Science and Technology .  | CGPA:2.88out of 4 .  | 2009 .  | 4 years .  | - .  |
| H.S.C .  | Science .  | Notre Dame College .  | First Division, Marks :82.7% .  | 1998 .  | 2 years .  | Dhaka Board Scholarship .  |
| S.S.C .  | Science .  | Chhagalnaiya Pilot high School .  | First Division, Marks :81.8% .  | 1996 .  | 10 years .  | Comilla Board Scholarship .  |

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| **Professional Qualification:** |
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| **Certification** | **Institute** | **Location** | **From** | **To** |
| Magento Certified Developer .  | Magento .  | .  | December 26, 2013 .  | December 26, 2013 .  |
| HTML5 .  | SOI, Mozilla Japan .  | .  | October 01, 2013 .  | November 19, 2013 .  |
| IBM Certified Database Associate - DB2 10.1 Fundamentals .  | IBM .  | .  | August 29, 2013 .  | August 29, 2013 .  |
| IBM Information Management DB2 10 Technical Professional v3 .  | IBM .  | .  | August 28, 2013 .  | August 28, 2013 .  |
| CCNA (Exam No: 640-802) .  | New Horizons .  | Dhanmondi, Dhaka. .  | August 10, 2009 .  | December 10, 2009 .  |

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| **Specialization:** |
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| **Fields of Specialization**  | **Description**  |
| * Oracle
* PHP
* MySQL
* HTML/DHTML
* JavaScript
* CSS
* Magneto
* Joomla
* WordPress
* Drupal

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| **Personal Details :** |
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| Father's Name  | : | Mohammad Zakir Hossain  |
| Mother's Name  | : | Rowshan Ara Begum  |
| Date of Birth | : | January 01, 1981  |
| Gender | : | Male  |
| Marital Status  | : | Married  |
| Nationality | : | Bangladeshi  |
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| Permanent Address | : | House No. 07, Road No. 27,Maijdee Housing state, Maijdee Court, Noakhali.  |
| Current Location | : | Dhaka  |

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