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| |  |  |  | | --- | --- | --- | | **A. K. M. SAIFUN NABI** | |  | | --- | |  | | |  | |

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| **Career Objective:** |
| Looking to work for an organization that gives me a challenging position where I can develop and enhance my technical skills. |

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| **Career Summary:** |
| Assistant manager with over 3.9 years of in-depth experience in the telecom business. Managed all the responsibilites of IT department and achieved goals successfully. Leader in managing team members and various vendors through effective and motivating strategies. |

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| **Employment History:** | |
| **Total Year of Experience :** 7.7 Year(s) | |
| 1. | **Assistan Manager ( March 05, 2007 - Continuing)** |
| . | **Ranks Telecom Limited**  Company Location : Dhaka  Department: Information Technology  ***Duties/Responsibilities:***  1. Development Process: Design, develop, test and maintain CRM module, Sales Module, Finance Module, Vehicle Management, Number Managemet module, Corporate Revenue Monitoring Tool, DCPS Monitoring Tool, Delivery Challan Module etc. 2. Provisioning: Development and monitoring all HLR related provision activities. Regularly monitoring Barr, unbar process in all HLR for our valuable Post Paid subscribers. 3. Rating: I have to look after all billing related activities for our in house developed postpaid billing system. Implementation of new tariff and package is another of my core responsibility. 4. Interconnection: I have to regularly perform all Interconnection related activities such as paybable and receivable Invoice Genenration and to solve mismatch with other operators. 5. Revenue Assurance: Currently I am leading a team to develop various Revenue Assurance Related tools such as IN log monitoring, MO/MT/TRANSIT CDR monitoring tool. 6. Mediation: I have to maintain all Mediation process from all of our switch, HLR and IN. 7. VAS: I have to administer and maintain various services such as SMS gateway and other various VAS services. I also have regularly plan and communicate with the VAS Vendor with various change request. 8. Reporting: I have to prepare different BTRC reports, ICX reports as per their various requirements.  9. Q-PAY and Scratch Card: As a one of the core developer of Q-PAY I have to regularly monitor and upgrade various Q-PAY processes. Q-PAY is now a very smooth recharge process. |
| 2. | **Trainee Programmer ( August 16, 2006 - February 28, 2007)** |
| . | **ERA INFOTECH LIMITED**  Company Location : Gulshan, Dhaka  Department: Information Technology  ***Duties/Responsibilities:***  1. I developed web solutions (Online Banking) which will enable the clients of BANK ASIA to do all their banking related transactions through web easily. I used JAVA (JSP), Oracle 10g, Apache, Tomcat Server and Struts Framework and also IReport for report generation here. 2. I had prepared a full documentation of the whole Online Banking System of BANK ASIA using UML, Work flow Diagram, Data flow Diagram and Entity Relationship (ER) Diagram etc. 3. I was also working with the SMS Banking (THUMBPAY with AKTEL) and developing the system for Own ATM of BANK ASIA using Oracle 10g, Oracle 6i Forms and Report Builder and C++. |

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| **Academic Qualification:** |
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| **Specialization:** |
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| **Extra Curricular Activities:** |
| Listening music, watching movies and reading Novels. |

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| **Personal Details :** |
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